



Quality Policy Statement

QStar Precision Ltd have established a standard of quality for our services, primarily to achieve a level of performance, that will protect and enhance our reputation within the market sector we serve and enable us to satisfy the ever more stringent demands and requirements of our customers, together with any applicable legislation, national or international standard whilst supporting the financial needs of our business.

Our policy is to supply products, which meet the specified requirements of the Customer. This is expressed in terms of quality, cost and time, whilst conforming to long-term objectives of the organisation, its Quality Management System and maintenance of Customer satisfaction to the highest economic level.

We are committed to meeting our quality objectives set during Management Review and provide a consistently high level of service and quality to our customers and to continually improve this service by identifying elements of the service that indicate an opportunity for improvement. In order to achieve this, the organisation supports a fully integrated Quality Management System.

Our Quality Management System ensures that the organization can fulfil contractual obligations by;

- Ensuring that all activities, which directly affect the quality of service, are carried out under controlled conditions.
- Continuous monitoring and analysis of our quality, which provides the feedback to enable continuous quality improvement throughout all operations and disciplines within the company.
- Regular planned reviews of the Quality Management System are carried out and the results are actioned, implemented and monitored to completion.
- Providing up to date documentation and operating procedures to all suitably qualified personnel.

The Directors will ensure that this policy is communicated, understood and implemented at all levels in the organisation and when required, to all interested parties.

A Bennett

Andrew Bennett
Managing Director